



Management
Centre Europe®

A photograph of a man with glasses and a beard, wearing a plaid shirt, smiling while working on a laptop. The image is framed by large, overlapping geometric shapes in shades of blue, red, and grey.

MCE Services

Leading Virtual Teams

Live Online

What are Live Online Programmes?

MCE in partnership with our parent company AMA is now offering **Live Online Training** in the EMEA region. You can access these scheduled live stream training programmes from anywhere. They cover the key business topics of our top Open Training Programmes.

What are Live Online Training Programmes?

- 3 or 4 scheduled sessions of 3 hours
- delivered to small groups in a virtual classroom with an online video meetings tool
- interactive with breakout rooms and discussions
- facilitator led with live interaction



Avoid hotel and travel costs and minimize the time away from work.



No Travel Needed

Key Benefits

- Variety of activities that create a live and dynamic learning experience
- Real-world advice from practitioners in the field
- Online, virtual, convenient, high-quality and consistent learning
- Cost-effective and no travel necessary
- Live, personal feedback from your facilitator and peers

SESSION 1 (3 hours)

Define Your Role as a Virtual Leader

- Discuss Challenges Unique to Virtual Leaders
- Assess Virtual Leadership Competencies
- Understand Your Personality Style and Its Impact on Others and Your Work as a Virtual Leader

Build the Virtual Team

- Describe the Experience of Virtual Team Members
- Discover What Team Members Need Most in Order to Be High Functioning and Performing
- Recognize the Unique Differences Between the Stages of Building a Virtual vs. Co-located Team
- Create and Sustain Trust on a Virtual Team
- Assess the Strengths and Weaknesses of the Team Members You Work with in the Virtual Environment

SESSION 2 (3 hours)

Lead Virtual Communications

- Select Appropriate Technology for Communication Goals
- Evaluate Team Member Engagement During Audio-Only Virtual Communication
- Recognize How Differences in Perspectives May Lead to Disagreement, Misunderstanding, and Conflict
- Preempt Conflict on Your Team By Learning to Bridge Differences and Creating Team Agreements

SESSION 3 (3 hours)

Building Team Member Skills Through Coaching

- Coach Effectively to Build Trust, Relationships, Engagement, and Productivity on Your Team
- Demonstrate the Ability to Apply the Four-Step Coaching Conversation Model in a Work Situation

Facilitate Virtual Meetings

- Evaluate Your Meetings Against Team Member and Stakeholder Needs
- Generate Solutions to Address Issues Specific to Virtual Team Meetings
- Address Common Challenges While Leading a Virtual Meeting
- View "Meeting Culture" and Practices as the Engine That Drives Engagement, Performance, and Results on a Virtual Team
- Create a Vision to Guide Your Own Daily Actions as a Virtual Leader



Practical Details

Schedule : 3 SESSIONS of 3 hours each
Language : English
Price : €2150
Format : Online

→ **Key Facts**

About MCE



400,000

*Participants on MCE training
programmes since 1961*



59 years

*Providing Learning &
Development (L&D) services in
the EMEA region*



1,700

*Client companies which we have
worked with delivering customized
& in company learning solutions*



6,200

*In Company Training Solutions
delivered in more than
94 countries*



50+

*Open Training Programmes
running throughout the
EMEA region*



10,000

*Managers & Leaders inspired by
MCE's management development
solutions each year*



Contact us Today